

## Remotely Connecting to a Mac or File Share at UConn Health

*If you do not have access to VPN or are having trouble with the connection please call the Service Desk at x4400 to create a ticket to speak with a Macintosh Field Technician.*

Open the **Pulse Secure** application.

Click Connect, then enter your UConn username and password. *The same you use to access email.*

The orange circle with a check mark will turn green and you are ready to proceed.

### Connecting to your Mac with Screen Sharing:

Go to the **Go** menu at the top of your computer screen.

*If you do not see the Go menu try clicking on the desktop background picture. This will activate the Finder menu at the top of the screen which includes the Go option.*

At the bottom of the Go menu choose **Connect to Server**.

In the **Server Address** field enter: **VNC://yourIPaddress**

*This is the IP address of your Mac on campus.*

Click the + icon at the bottom left of the window to add this address to the Favorite Servers list.

When you click **Connect** you will be prompted for the login information for the Mac you are connecting to. Normally this is your Full name with a space and the Mac password.

### Connecting to a File Share from your Mac:

Go to the **Go** menu at the top of your computer screen.

*If you do not see the Go menu try clicking on the desktop background picture. This will activate the Finder menu at the top of the screen which includes the Go option.*

At the bottom of the Go menu choose **Connect to Server**.

In the **Server Address** field enter: **SMB://ServerAddress**

*You may need to consult with a technician to identify the server address for a specific File Share.*

Click the + icon at the bottom left of the window to add this address to the Favorite Servers list.

When you click **Connect** you will be prompted for your network login credentials, the same you use to access email.