

Citrix Remote Access for Windows

The latest Citrix client can be downloaded directly from Citrix's website at the following location:

https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html

Citrix Client Installation

Follow the steps below to install the Citrix client for Windows:

- 1. Install the Citrix client while selecting the default options. Fig.1 Fig.2
- 2. Leave Enable app protection unchecked Fig.3
- Once the installation is complete, select Finish. ^{Fig.4} Note: *Do not add an account*.

	Welcome to Citrix Workspace
	Citrix Workspace app installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser.
Workspace	Allow applications access to your webcam and microphone. Allow applications to use your location. Allow access to local applications authorized by your company. Save your credential to sign in automatically.
	Click Start to set up and install Citrix Workspace app on your computer.
citrix	











Fig.3



Internet Browsers

The following Internet browsers are supported with the Citrix client for Windows to gain access to UConn Health's Citrix applications:

Google Chrome	0	Supported
Microsoft Edge (Chromium)	0	Supported
Mozilla Firefox	۲	Supported
Internet Explorer 11	\bigcirc	Not Supported

You must change the settings of the Citrix client from light version to **full version**.

- Open the browser and navigate to the UConn Health Citrix Portal: https://remote.uchc.edu
- After logging in, click on the drop-down arrow next to the settings gear icon in the upper right and select **Account Settings**^{Fig.1}
- Select Change Citrix Workspace app
- Select Detect Citrix Workspace app -or- Use full version Fig.2

HOME APPS DESKTOPS	Q Account Settings About Log off	citrix Workspace	Welcome to Citrix Workspace app For the best experience, use the full set of features bundled with Citrix Workspace app for Windows . Click Detect Citrix Workspace app to get started. Detect Citrix Workspace app If you do not want to detect/install Citrix Workspace app you can use the light version, with fewer features, in your browser.
Fig.1		citrix Workspace	You are currently using the light version of Citrix Workspace app. Would you like to change to the full version? Use light version Use full version

Fig.2