Setup UConn Health Computer for Audiovisual Visits in MyChart via Zoom Conferencing Software

- To use a computer for Audiovisual visits in MyChart the computer must be a UConn Health domain member computer and must be used either in a UConn Health Center facility or connected from home using the Pulse VPN client (or a UConn Health provided VPN appliance).
- To install the necessary software please complete the following steps:

1. **Install the Pulse Secure VPN Software**
   a. If you are already using the Pulse VPN software to connect to work you can skip to step number 2.
   b. <u>To install the Pulse VPN client the UConn Health computer must be in a UConn Health facility and on the UConn Health internal wired or wireless network</u>
   c. Please follow the steps in the attached document titled: **VPN Pulse Secure Install.pdf**
2. **Install the Zoom Teleconferencing client software**
   a. To install the Zoom teleconferencing software the UConn Health computer must be either connected to the UConn Health network (wired or wireless) or connected from home by the Pulse Secure VPN software.
   b. Please follow the steps in the attached document titled: **Zoom Client Install.pdf**